

ATTENTION:

On Monday, July 29, in preparation to bring our customers new Unemployment Insurance online options, the following EDD services will be unavailable:

UNEMPLOYMENT INSURANCE (UI)

Customer service/call centers closed.

Benefits payments delayed at least one day.

Processing benefit applications and continued claim forms delayed by at least one day.

DISABILITY INSURANCE (DI) and PAID FAMILY LEAVE (PFL)

Offices and call centers closed.

Benefits payments delayed at least one day.

Processing applications delayed by at least one day.

More information and self-help tools

are available at www.edd.ca.gov,

including eApply4UI, EDD Web-CertSM, and AskEDD.

Self-help phone assistance includes EDD Tele-CertSM, and interactive voice response (IVR) systems for all three programs.

Thank you for your patience through this transition.

